



SWBNO
SMART METERING
PROGRAM

SERVICE ADDRESS:
123 Main St

ACCOUNT NUMBER: 123456



52-WATER



smartmetering@swbno.org



Potential Leak Detected



ESTIMATED START DATE

Dec 13, 2023

Your new smart meter detected continuously running water. This may mean you have a leak on your property.

Smart meters are more precise. They can measure smaller amounts of water use that your older meter may have missed.

We are notifying you in advance so you can address any potential leaks before they impact your bill.



YOUR AVERAGE USAGE IS
22 Gallons per Hour

Typical Water Use:



Shower

150 gallons per hour



Sprinkler

1,000 gallons per hour



Toilet Flush

2 gallons



Clothes Washer

20 gallons per load

WHAT NEXT?

Here are some things you can do to lower your water usage



Check for running toilets, leaking faucets, dripping hose pipes

A leaking toilet can waste 15,000 gallons of water a month.

A faucet leak (one drip per second) can waste more than 250 gallons per month.



Check irrigation settings

How many times per day are you watering?



Hire a plumber to check for leaks.

Submit a Plumber's Report to us for potential sewer credits if a leak is found.



Learn more about water conservation

Learn more at swbno.org/ConservationTips

COMING SOON



**24/7 access to
an enhanced
customer portal**



LEARN MORE

SWBNO.ORG/PROJECTS/SMARTMETERING