



Sewerage and Water Board of New Orleans

Customer Advisory Committee Meeting

March 21, 2022 4:00 pm

Via Zoom:

<https://us02web.zoom.us/j/86195169642>

Meeting ID: 861 9516 9642

One tap mobile

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Agenda

- I. Roll Call
- II. SWBNO Updates
 - a. West Power Complex/Substation
 - b. Strategic Plan
 - c. Smart Metering
 - d. Billing and Customer Service
 - e. Infrastructure Act Planning
- III. Next Steps
 - a. Tours?
- IV. Adjournment