



Sewerage and Water Board of New Orleans

Customer Advisory Committee Meeting

April 20, 2022 4:00 pm

Sewerage and Water Board Executive Board Room  
625 St Joseph Street, Room 240

### Agenda

- I. Roll Call
- II. Wastewater COVID-19 Surveillance Program
  - a. Dr. Jennifer Avegno- NOHD
- III. SWBNO Customer Service Update
  - a. Rene Gonzalez, Chief Customer Service Officer
- IV. Next Steps
- V. Adjournment