



Sewerage and Water Board of New Orleans

Customer Advisory Committee Meeting

May 25, 2022 4:00 pm

Via Zoom:

<https://us02web.zoom.us/j/5757072660>

Meeting ID: 575 707 2660

One tap mobile

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Agenda

- I. Roll Call
- II. Customer Resources Overview
 - a. Grace Birch- Interim Director of Communications
- III. SWBNO Customer Service Update, Continued
 - a. Rene Gonzalez, Chief Customer Service Officer
- IV. Next Steps
- V. Adjournment