



# **The Sewerage & Water Board**

## **OF NEW ORLEANS**

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February 8, 2022

The Strategy Committee met on Tuesday, February 8, 2022 via Microsoft Teams. The meeting convened at approximately 9:00 AM.

### **1. ROLL CALL**

Present:

Director Robin Barnes, Chair

Director Lynes Sloss

Director Janet Howard

Director Tamika Duplessis

Director Maurice Sholas

### **2. PRESENTATION ITEMS**

Strategic Plan and Implementation Workplan Final Draft Director Barnes opened the meeting and turned it over to Executive Director Korban, Chief of Staff Christy Harowski, and Chief of Customer Service Rene Gonzalez for remarks on their impressions and use of the plan to date. Darin Thomas of Raftelis Financial Consultants then presented on the Strategic Plan and changes made based on the request at the January 2022 Strategy Committee meeting. Highlighted changes included the addition of Key Issues to each Focus Area and further refinement of the strategies and results on the framework.

### **3. ACTION ITEMS**

Resolution (R-016-2022) Approval of the Sewerage and Water Board Strategic Plan Following the presentation Director Barnes asked for a motion to consider the Resolution, Director Sholas moved to approve the Resolution and Director Duplessis seconded.

In general, the Board members expressed concern with the level of detail within the plan documents and agreed that significant work is needed to enhance the Implementation Workplan with additional detail. The members agreed that the Strategic Plan document was sufficient to merit approval under the condition that the staff develop detailed plans

to report on implementation progress and continue to refine the workplan to ensure accountability.

After the discussion, Director Barnes asked for a vote and the motion carried unanimously.

**4. PUBLIC COMMENT**

None

There being no further business to come before the Strategy Committee, Director Barnes asked for a motion to adjourn. Director Sloss moved to adjourn. Director Howard seconded. The motion carried. The meeting adjourned at approximately 10:05 AM.

Respectfully submitted,

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Robin Barnes, Chair